

Responsible service of Alcohol (RSA)

Qualify for employment in the hospitality industry with the mandatory Responsible Service of Alcohol (RSA) training (Liquor and Gaming NSW approved). This Liquor and Gaming NSW approved course explains the legal responsibilities related to the sale, supply, and service of alcohol. Successful applicants will obtain a competency. Restaurant & Catering Industry Association of Australia (**TOID 6868**) is a registered training organisation and is approved to deliver the RSA course.

Course outline:

- Legal requirements of the sale and service of alcohol
- Harm minimisation and duty of care
- Anticipating problems and managing patrons
- Assess and monitor the levels of intoxication of patrons
- Advise patrons on 'standard drinks' and the effects of alcohol
- Providing a range of options to assist customers to drink within appropriate limits
- Knowing the reasons for refusing service to intoxicated customers
- Skills to detect and prevent under-age drinking
- Refusing service to intoxicated customers
- Taking responsible action to assist intoxicated customers.

Units:

- **SITHFAB002** – Responsible Service of Alcohol

Options of Training:

Face-to-face

- Course Duration: 9:00am – 4:00pm
- Course Location: St Leonards, NSW
- Course Cost: \$155.00 (Members) or \$195.00 (non members)

**Price Includes the competency card*

You will be assessed at the end of the course by a fully qualified trainer with current industry experience.

In-house courses

Restaurant & Catering Industry Association of Australia (**TOID 6868**) can deliver the full course at your premises (minimum of 10 and maximum 30 participants) to cater to your establishment's specific needs at a time that suits you.

Contact the association on 1300 722 878 for further information or requests for in-house training.



Responsible service of Alcohol (RSA)

What will you receive?

- NSW RSA interim certificate (See instructions on the certificate on how to collect your competency card)
- Nationally Recognised Statement of Attainment for unit **SITHFAB201** - Provide Responsible Service of Alcohol. (Accepted in ACT, SA, WA & NT)

BEFORE YOU BEGIN:

Required documents for enrolment:

Face to face

- Course Registration Form
- Language, Literacy and Numeracy Test (LLN)
- Enrolment Form

Existing paper RSA and RCG certificates

* Existing paper RSA and RCG certificates continue to be valid as evidence of competency until they are phased out. It is an offence for anyone to continue to work with an outdated RSA or RCG competency.

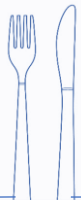
Transition dates for expiry of RSA/RCG paper certificates in NSW

<i>RSA and RCG paper certificates issued</i>	<i>Expiry date</i>
<i>Up to and including 31 Dec 2006</i>	<i>Expired</i>
<i>1 Jan 2007 – 31 Dec 2008</i>	<i>Expired</i>
<i>1 Jan 2009 – 31 Dec 2009</i>	<i>Expired</i>
<i>1 Jan 2010 – 21 Aug 2011</i>	<i>Expired</i>

Update – July 1 2016: All existing paper RSA and RCG certificates have expired.

For Further Information:

For more information, contact the Association on 1300 722 878 or visit www.rca.asn.au/training



Responsible service of Alcohol (RSA)

Training Policies and Procedures

Please refer to the Student Handbook in regards to the following policies and procedures:

- Legislation Policy
- Privacy Policy
- Fair Treatment and Equal Opportunities Policy
- Learning Support Services Policy
- Academic Grievance Policy and Procedure
- Qualification Issuance Policy
- Continuous Improvement Policy
- Fees & Refund Policy
- Incidents Policy and Procedure

Any complaints

Complaints can be submitted by completing the *Complaints & Appeals Form* and returning to the association by fax at 1300 722 396.