



Restaurant
& Catering

Restaurant & Catering WA 2017 Hospitality Awards



Restaurant & Catering WA is proud to open nominations for the 2017 Restaurant & Catering Hospitality Awards. The aim of these awards is to honour true professionals in the hospitality industry who are dedicated to their profession. The organisers of these prestigious awards are seeking people and businesses who are outstanding, always prepared to strive to achieve excellence, and whose attitude and contribution to their profession has inspired public confidence in the hospitality Industry.

The 2017 Restaurant & Catering Hospitality Awards are open to all members of the Association, restaurant and catering nominees of the 2017 Awards for Excellence, and their employees.

Winners will be announced in conjunction with the 2017 Savour Australia Restaurant & Catering Hostplus Awards for Excellence a gala dinner on Monday 28 August 2017. Applications should be submitted on this official form accompanied with a resume, at least one reference and any other information useful to assist the adjudicators in making a decision.

Restaurant & Catering WA will take great care in adjudicating the awards. Their decision will be final and no correspondence will be entered into. A minimum of three finalists per category are required for the category to run.

ENTRIES CLOSE FRIDAY 5 MAY 2017

For all enquiries, please contact the Events Team on
Phone: 1300 722 878 or email: events@restaurantcater.asn.au



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<input type="checkbox"/>	Apprentice Chef	Awarded to an Apprentice Chef whose attitude to his or her profession has been highly praised by his or her teachers, superiors, employer, and whose work shows and reflects signs of innovation and creativity. (criteria apply)
<input type="checkbox"/>	Chef	Awarded to a Chef whose attitude and dedication to innovation in the kitchen has created enthusiasm in the hospitality industry. (criteria apply)
<input type="checkbox"/>	Maitre'd / Manager	Awarded to a Maitre'd/Manager whose attitude to his/her job has been outstanding and whose contribution to the hospitality industry has been an inspiration to other members of the staff. (criteria apply)
<input type="checkbox"/>	Product Supplier	Awarded to a Product Supplier whose contribution and service through his or her business has resulted in outstanding service to the industry. (criteria apply)
<input type="checkbox"/>	Employee	Awarded to an employee who has made an outstanding contribution to his or her profession. (criteria apply)
<input type="checkbox"/>	Media or Other	Awarded to a member of the media or public for his or her efforts to promote and encourage the hospitality industry to accept the changes necessary to please and influence public demands. (criteria apply)
<input type="checkbox"/>	Professional Development Award	Awarded to a business for outstanding systems in staff training and professional development. (criteria apply)

APPRENTICE CHEF, CHEF, EMPLOYEE OR MAITRE'D CRITERIA

1. Noted achievements

In ten dot points or less, give indicators of outstanding achievements. (35 points)

2. Professional Development

In ten dot points or less, give examples of professional development activities that you have undertaken to expand your skills and knowledge. (15 points)

3. Commitment to quality customer service

Give two examples which demonstrate your commitment to quality customer service. (10 points)

4. Leadership and support of other staff

Provide two examples of how you support and provide leadership to other staff. (5 points)

5. Personal milestones and career goals

Give one of your important career goals and demonstrate what you have done to progress this over the past 12 months. (5 points)

6. Service to the community

Provide examples of how you have been involved in the local community over the past 12 months. (5 points)

PRODUCT SUPPLIER/ MEDIA CRITERIA

1. **Client testimonial** (35 points)
Provide testimonials from industry to demonstrate your customer service.
2. **Professional Development** (15 points)
Give examples of professional development activities that you have undertaken to expand the skills and knowledge of your sales staff.
3. **Commitment to quality customer service** (10 points)
Give examples of where your customer service was beyond the call of duty.

GEORGE MURE PROFESSIONAL DEVELOPMENT AWARD JUDGING CRITERIA

Judging is completed by assessment of a **written application**. The training activities which are included in the application need to have been undertaken during the previous twelve (12) months. The Assessment Criteria which will be used to judge the Award are as follows:

1. The amount of training, formal & informal, which is conducted in the applicant's organisation. This would include training at management, supervisory, and operational levels, as well as training undertaken by the owner/operator.
2. How much use has been made of Industry/Government recognised training programs, e.g. courses which are recognised by the Australian Hospitality Review Panel or the applicant's State Training Authority.
3. Opportunities for access to training of special groups, including women, Aboriginal & Torres Strait Islanders, people with a disability, and people from a non-English speaking background.
4. The extent to which training is a part of the planning process of the organisation, e.g. how does the organisation use training to advance the objectives of their business, etc.
5. The ways in which off-the-job training, e.g. apprenticeships & traineeships, are used to support on-the-job training.
6. The achievements of employees which can be attributed to the training given to them by the applicant's business.
7. The amount of involvement in training-related activities, e.g. industry-based Committees established by local training providers.

A panel of experts will be convened to assess the written submissions.

Please return nomination form along with nominee resume, at least one reference and any other relevant information including any recognised achievements by Friday 5 May 2017

Fax: 1300 722 396 Email: events@restaurantcater.asn.au



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NOMINEE DETAILS

Nominee Name	
Nominee Position	
Nominee Current Employer	
How long in the industry	
Address	
Phone	
Mobile	
Email Address	
Nominated Category	

NOMINATOR DETAILS

Nominator Name	
Nominator Position	
Nominator Establishment	
Establishment Address	
Phone	
Mobile	
Email Address	
Signed & Dated Nominator	