

Restaurant & Catering QLD/NT is proud to open nominations for the 2017 Restaurant & Catering Hospitality Awards. The aim of these awards is to honour true professionals in the hospitality industry who are dedicated to their profession. The organisers of these prestigious awards are seeking people and businesses who are outstanding, always prepared to strive to achieve excellence, and whose attitude and contribution to their profession has inspired public confidence in the hospitality industry.

**The 2017 Restaurant & Catering Hospitality Awards are open to all members of the Association, restaurant and catering nominees of the 2017 Awards for Excellence, and their employees.**

Winners will be announced in conjunction with the 2017 Savour Australia Restaurant & Catering Hostplus Awards for Excellence a gala dinner on Monday 17 July 2017. Applications should be submitted on this official form accompanied with a resume, at least one reference and any other information useful to assist the adjudicators in making a decision.

Restaurant & Catering QLD/NT will take great care in adjudicating the awards. Their decision will be final and no correspondence will be entered into. A minimum of three finalists per category are required for the category to run.

**ENTRIES CLOSE FRIDAY 24 MARCH 2017**

For all enquiries, please contact the Events Team on  
Phone: 1300 722 878 or email: [events@restaurantcater.asn.au](mailto:events@restaurantcater.asn.au)

### Categories for Nomination

|                          |  |  |
|--------------------------|--|--|
| <input type="checkbox"/> | Apprentice Chef                            | Awarded to an Apprentice Chef whose attitude to his or her profession has been highly praised by his or her teachers, superiors, employer, and whose work shows and reflects signs of innovation and creativity. (criteria apply)  |
| <input type="checkbox"/> | Product Supplier                           | Awarded to a Product Supplier whose contribution and service through his or her business has resulted in outstanding service to the industry. (criteria apply)   |
| <input type="checkbox"/> | George Mure Professional Development Award | Awarded to a business for outstanding systems in staff training and professional development. (criteria apply)   |
| <input type="checkbox"/> | Lifetime Achiever                          | Individuals being nominated for a Lifetime Achiever Award should have been involved with the Association (as members, associate members or supporters) for a period of at least 10 years and be nominated by an existing member.<br><br>The profile of the nomination should centre on the esteem in which the individual is held by the industry, their participation in the Awards program, their CPR status and their contribution to the industry. |

## APPRENTICE CHEF CRITERIA

### 1. Noted achievements

In ten dot points or less, give indicators of outstanding achievements. (35 points)

### 2. Professional Development

In ten dot points or less, give examples of professional development activities that you have undertaken to expand your skills and knowledge. (15 points)

### 3. Commitment to quality customer service

Give two examples which demonstrate your commitment to quality customer service. (10 points)

### 4. Leadership and support of other staff

Provide two examples of how you support and provide leadership to other staff (5 points)

### 5. Personal milestones and career goals

Give one of your important career goals and demonstrate what you have done to progress this over the past 12 months. (5 points)

### 6. Service to the community

Provide examples of how you have been involved in the local community over the past 12 months. (5 points)

## PRODUCT SUPPLIER CRITERIA

### 1. Client testimonial (35 points)

Provide testimonials from industry to demonstrate your customer service.

### 2. Professional Development (15 points)

Give examples of professional development activities that you have undertaken to expand the skills and knowledge of your sales staff.

### 3. Commitment to quality customer service (10 points)

Give examples of where your customer service was beyond the call of duty.



# Restaurant & Catering QLD/NT

## 2017 Hospitality Awards



### **GEORGE MURE PROFESSIONAL DEVELOPMENT AWARD JUDGING CRITERIA**

Judging is completed by assessment of a **written application**. The training activities which are included in the application need to have been undertaken during the previous twelve (12) months. The Assessment Criteria which will be used to judge the Award are as follows:

1. The amount of training, formal & informal, which is conducted in the applicant's organisation. This would include training at management, supervisory, and operational levels, as well as training undertaken by the owner/operator.
2. How much use has been made of Industry/Government recognised training programs, e.g. courses which are recognised by the Australian Hospitality Review Panel or the applicant's State Training Authority.
3. Opportunities for access to training of special groups, including women, Aboriginal & Torres Strait Islanders, people with a disability, and people from a non-English speaking background.
4. The extent to which training is a part of the planning process of the organisation, e.g. how does the organisation use training to advance the objectives of their business, etc.
5. The ways in which off-the-job training, e.g. apprenticeships & traineeships, are used to support on-the-job training.
6. The achievements of employees which can be attributed to the training given to them by the applicant's business.
7. The amount of involvement in training-related activities, e.g. industry-based Committees established by local training providers.

A panel of experts will be convened to assess the written submissions.

### **LIFETIME ACHIEVER AWARD**

Please complete form below.



# Restaurant & Catering QLD/NT 2017 Hospitality Awards



Please return nomination form along with nominee resume, at least one reference and any other relevant information including any recognised achievements by **Friday 24 March 2017**

Fax: 1300 722 396 Email: [events@restaurantcater.asn.au](mailto:events@restaurantcater.asn.au)

## 2017 HOSPITALITY AWARDS NOMINATION FORM

### NOMINEE DETAILS

|                          |  |
|--------------------------|--|
| Nominee Name             |  |
| Nominee Position         |  |
| Nominee Current Employer |  |
| How long in the industry |  |
| Address                  |  |
|                          |  |
| Phone                    |  |
| Mobile                   |  |
| Email Address            |  |
| Nominated Category       |  |

### NOMINATOR DETAILS

|                          |  |
|--------------------------|--|
| Nominator Name           |  |
| Nominator Position       |  |
| Nominator Establishment  |  |
| Establishment Address    |  |
|                          |  |
| Phone                    |  |
| Mobile                   |  |
| Email Address            |  |
| Signed & Dated Nominator |  |

