

## WHAT IS TYPsy

Typsy provides on demand video training from the world's leading hospitality professionals. Our courses help owners, managers and teams learn the hospitality skills they need to be successful.

We aim to offer quality information from the world's best instructors in short and easy courses that can be watched at any time. We have a library of courses on topics ranging from service to management, with new courses being released every week.

Typsy makes it easy for hospitality owners and managers to organise training for their staff. Course schedules can be set up in only a few clicks, and managers can check in on staff progress from their dashboard.

<b>Offices</b>	<b>Melbourne</b> 85 Union Street, Armadale 3143 VIC, Australia  <b>San Francisco</b> 995 Market Street San Francisco CA 94103
<b>Industry</b>	Hospitality/Online Training
<b>Customers</b>	Australia, United States, Canada, Greece, England
<b>Services</b>	Online on demand video courses
<b>Platform</b>	Desktop & Mobile (Android and iOS)
<b>Year Started</b>	2015 as Upside, May 2016 as Typsy
<b>Team Size</b>	17 and counting
<b>Production Teams</b>	Melbourne & San Francisco
<b>Production Scope</b>	Film 20 courses per month
<b>Course Library</b>	225 courses released
<b>Course Categories</b>	Food and Beverage, Service, Marketing, Business, Management, Mentor Sessions

## WHO IS TYPsy FOR

Typsy is for anyone who wants to improve their hospitality skills. We offer courses on food, beverage and accommodation topics for all roles within the business, from front of houses to management, and from marketing to operations.

## WHERE TYPsy FITS

Typsy offers a skill-based online training platform for professional development, to complement your compliance and policy & procedures training.

### POLICY AND PROCEDURE TRAINING

Helps hospitality businesses operate smoothly

### COMPLIANCE TRAINING

Helps hospitality businesses meet legal requirements

### TYPsy

Helps hospitality staff and professionals gain necessary skills for better customer service, culture and profitability

## WHY GET TYPsy

- Grow your hospitality business and career
- Fill skill gaps among staff
- Engage your staff to reduce turnover
- Have 24/7 access to the world's best instructors
- Get insights into training engagement and results